

**This notice applies to your vehicle, VIN:
Perform Engine Control Unit Software Update – 2022110005**

December, 2022

Dear Freightliner Sprinter Owner or Lessee:

We recently notified you that your Freightliner Sprinter vehicle is eligible to receive an Approved Emission Modification (“AEM”) as part of a settlement that Daimler AG and Mercedes-Benz USA, LLC (“MBUSA”) reached with the United States Department of Justice, the Environmental Protection Agency, the California Air Resources Board, and the California Attorney General’s Office.

This notice is to inform you that your vehicle may be affected by a software issue impacting the operation of the water pump diagnostic. This issue has an extremely low rate of occurrence in the field and has no known emissions or fuel economy impact. However, in the rare instance this issue does occur in your vehicle, it may prevent your vehicle from passing certain state inspection requirements (e.g., California smog check).

A service campaign is being conducted to address this issue. Our records indicate that your vehicle is included in the population of affected vehicles.

What should you do?



- **If you have already received the Approved Emission Modification for your vehicle:**
An authorized Freightliner Sprinter dealer will perform an update to your Approved Emission Modification software free of charge at your next service visit.
- **If you have not yet received the Approved Emission Modification for your vehicle:**
Please schedule an appointment with an authorized Freightliner Sprinter dealer to receive your Approved Emission Modification, available to you free of charge.



To Schedule your next service:

- Locate your nearest authorized Freightliner Sprinter dealership at <https://www.freightlinersprinterusa.com/freightliner/shopping-tools/find-a-dealer> to schedule your repair or call **1-833-841-9363**. If you have any questions regarding the emission modification, please visit <https://bluetecupdate.freightlinersprinterusa.com>.
- You may be asked for your VIN, which for your convenience is located at the top of this letter.

We apologize for any inconvenience this may have caused and look forward to taking care of this important emission service campaign.

Sincerely,
Daimler Vans USA

Don't wait. Find an authorized Freightliner Sprinter dealership near you at
<https://www.freightlinersprinterusa.com/freightliner/shopping-tools/find-a-dealer>
schedule the update.



Emission Service Campaign Notification

Daimler Vans USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (800) 367-6372

IMPORTANT

VIN: WD3PE7CC0A123456

If for any reason YOU NO LONGER OWN THIS VEHICLE OR have a CHANGE OF ADDRESS, please COMPLETE THE SECTION BELOW, place in the ENCLOSED ENVELOPE, and DROP IN ANY MAIL BOX. If possible, provide the name and address of the present owner so that we may contact them.

- EXPORTED
- LEASE, VEHICLE RETURNED
- SCRAPPED
- SOLD
- STOLEN
- OTHER _____

NEW OWNER INFORMATION

MY NEW NAME OR ADDRESS IS:

Grid for Last Name, First Name (26 boxes)

Last Name, First Name

Grid for Street (26 boxes) and Apt (2 boxes)

Street

Apt

Grid for City (12 boxes), State (2 boxes), and ZIP (5 boxes)

City

State

ZIP

Grid for Email Address (30 boxes)

Email Address

Grid for Phone (numbers only) (12 boxes)

Phone (numbers only)

Grid for Mobile (numbers only) (12 boxes)

Mobile (numbers only)

Date

Signature

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